



Redirects Entry

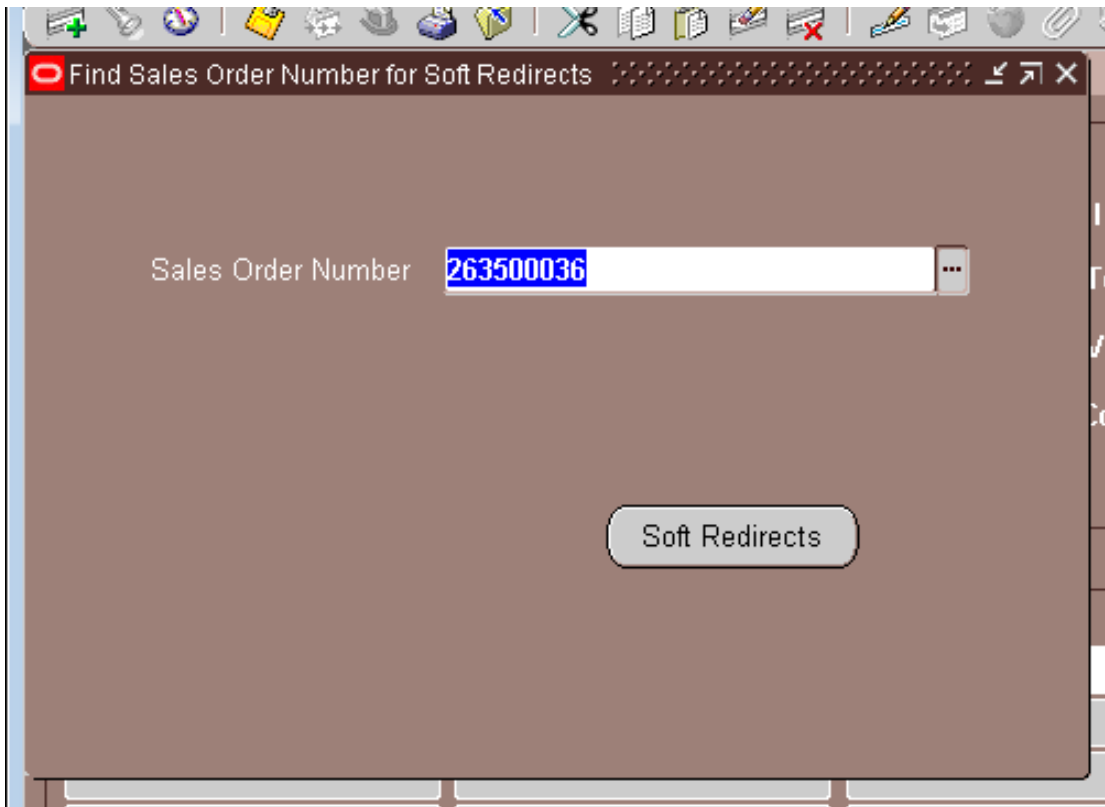
Sales Order Details

Order Number	88993	Order Total	4,000.00
Deal Number		Redirects Total	0.00
Quote Number		Net Order Value	4,000.00
Sales Org Id		Currency Code	EUR

Redirect Details

Redirect Code	Amount	Comments	Redirect Date	Entered By
TEST-EMC	3,000.00	Test 1	29-JUL-2011	BTGSALES01
TEST-EMC	-3,330.00	Test 2	01-JUL-2001	BTGSALES01
T%	555.00		22-JUL-2011	BTGSALES01
TEST1	9,000.00		22-JUL-2001	BTGSALES01
TEST-EMC	8,000.00		22-JUL-2011	BTGSALES01
CIG-SAAS	0.00		29-JUL-2011	BTGSALES01
CANCELLED ORDER WAIVI	-9,000.00		29-JUL-2011	BTGSALES01
FREIGHT CHARGE	-8,225.00		13-SEP-2011	BTGSALES01

this is the case when search order numbers it shows all informations.



ISSUE : when I search for the other orders its not pulling data even though it has data in the backend

The next screen does not pull data...

The screenshot shows a software window titled "Redirects Entry". It contains two main sections:

- Sales Order Details:** A form with eight input fields arranged in two columns:
  - Order Number
  - Deal Number
  - Quote Number
  - Sales Org Id
  - Order Total (displaying 0.00)
  - Redirects Total
  - Net Order Value
  - Currency Code
- Redirect Details:** A table with five columns: Redirect Code, Amount, Comments, Redirect Date, and Entered By. The table has 11 rows, with the first row highlighted in white and the rest in grey. A vertical scrollbar is on the right side of the table.

The same order number has the data in the back end...

The screenshot shows a database query tool interface. At the top, a SQL query is entered in a text area, with line numbers 15 through 32 on the left. The query is:

```
15  
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29 select order_number, deal_number, quote_number, sales_org_id, currency_code from emcint_ord_headers_all  
30 where order_number = 263500036  
31 a.emccn_sc_redirects b  
32
```

Below the query editor is a "Data Grid" window. It has a toolbar with icons for refresh, first, previous, next, last, and a "Cancel" button. The data grid contains one row of results:

ORDER_NUMBER	DEAL_NUMBER	QUOTE_NUMBER	SALES_ORG_ID	CURRENCY_CODE
263500036		1002634187	US10	USD

At the bottom of the interface, there is a status bar showing "26: 1 | Row 1 of 1 total rows | APPS@CRMDBD2 | Modified" and an "Editor" window. The status bar also indicates "AutoCommit is OFF" and has keyboard shortcuts for "CAPS", "NUM", and "INS".